



Case study

CLAIMS MANAGEMENT



Perfect program partner.

Method provides significant benefits by combining data analytics with a personal touch.

For over a decade, Method has effectively managed claims for a renowned, not-for-profit Texas health system with over 8,000 employees. During that time, we have dramatically reduced cost per employee, lost costs and the number of days off the job.¹

Program insight drives action

In addition to superior claims management, our safety and prevention consulting was instrumental in retooling the client's entire occupational injury program. By demonstrating what, when, and how injuries occur—and then providing management with strategic options, training, and equipment to reduce those risks—Method helps mitigate risk and control loss.

Employee satisfaction drives results

A key driver of this program's success is our emphasis on employee satisfaction. Method adjusters are in constant communication with our select providers. This partnership ensures personalized care with aligned intention: Doing what is best for the injured employee.

As a result of our special relationship with quality primary care physicians, specialists, diagnostics, and physical therapists, prioritized employee appointments are often scheduled the same day. This level of service not only ensures employee satisfaction, but better care has a material impact on overall costs.

HIGHLIGHTS

- **<2.5 CLAIMS** PER 100 EMPLOYEES
- **<50 DAYS** AVERAGE FOR "MEDICAL ONLY" DURATION
- **100% CLAIMS** CLOSED IN 2017 & 2018 AND **96%** IN 2019²
- **\$6,700** AVERAGE COST PER CLAIM³
- **\$1.9M** AMOUNT CLIENT SAVED IN THE FIRST 5 YEARS WITH Method

1. Results from customer participation with Texas non-subscriber market.

2. All stats as of 01.20.2020.

3. Excludes Record Only.

